



# Calvert Area Update

October 2020



# Agenda

Introductions

Background

Six Month Lookahead

Questions from the parishes

Traffic

Helpdesk



# FUSION INTRODUCTIONS

## ENGAGEMENT TEAM



# EKFB INTRODUCTIONS

## ENGAGEMENT TEAM



# Engagement Methods

Planning &  
Highways

Advance  
Works Notices  
& Traffic News

U & A's

Land &  
Property

Informal  
Engagement

Member  
Briefings

Action Group  
meetings

Schools  
Engagement

Community  
Boards

Virtual  
Exhibitions

Virtual Drop-  
Ins

Outreach Bus  
(2021)

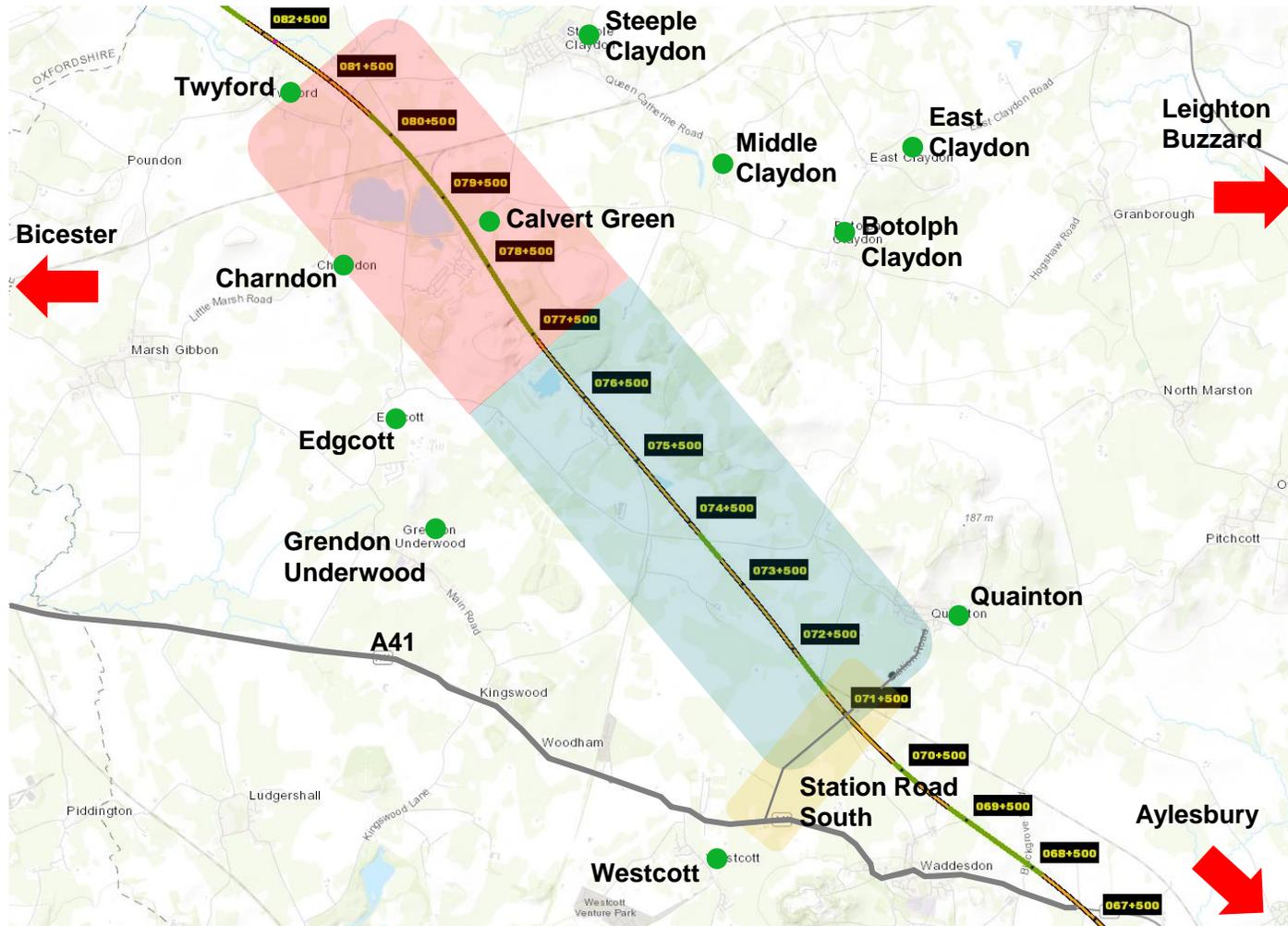


**≡EKFB**

**Background**



# Background



Three main work areas:

- **Calvert North** – 81+450 to 77+400
- **Calvert South** – 77+400 to 71+450
- **Station Road & A41** – 71+450



# Six Month Lookahead

## Overview

Area	Contractor	Oct – Nov		Dec – Jan		Feb – Mar	
		Activity	Traffic Management	Activity	Traffic Management	Activity	Traffic Management
Calvert North	Fusion	HIGH	HIGH	MEDIUM	LOW	LOW	MEDIUM
	EKFB	HIGH	MEDIUM	HIGH	MEDIUM	LOW	LOW
	HS2 (FCC)	LOW	N/A	LOW	N/A	LOW	N/A
	East West Rail	N/A	N/A	N/A	N/A	N/A	N/A
Calvert South	Fusion	MEDIUM	LOW	LOW	LOW	LOW	LOW
	EKFB	MEDIUM	MEDIUM	MEDIUM	LOW	MEDIUM	LOW
Station Road & A41	Fusion	HIGH	HIGH	HIGH	HIGH	MEDIUM	HIGH
	EKFB	LOW	LOW	MEDIUM	TBC	LOW	TBC
	SGN	MEDIUM	MEDIUM	MEDIUM	MEDIUM	N/A	N/A





# Calvert North

Chainages 81+450 to 77+400



# Calvert North – 1<sup>st</sup> Oct to 30<sup>th</sup> Nov 2020

## Fusion

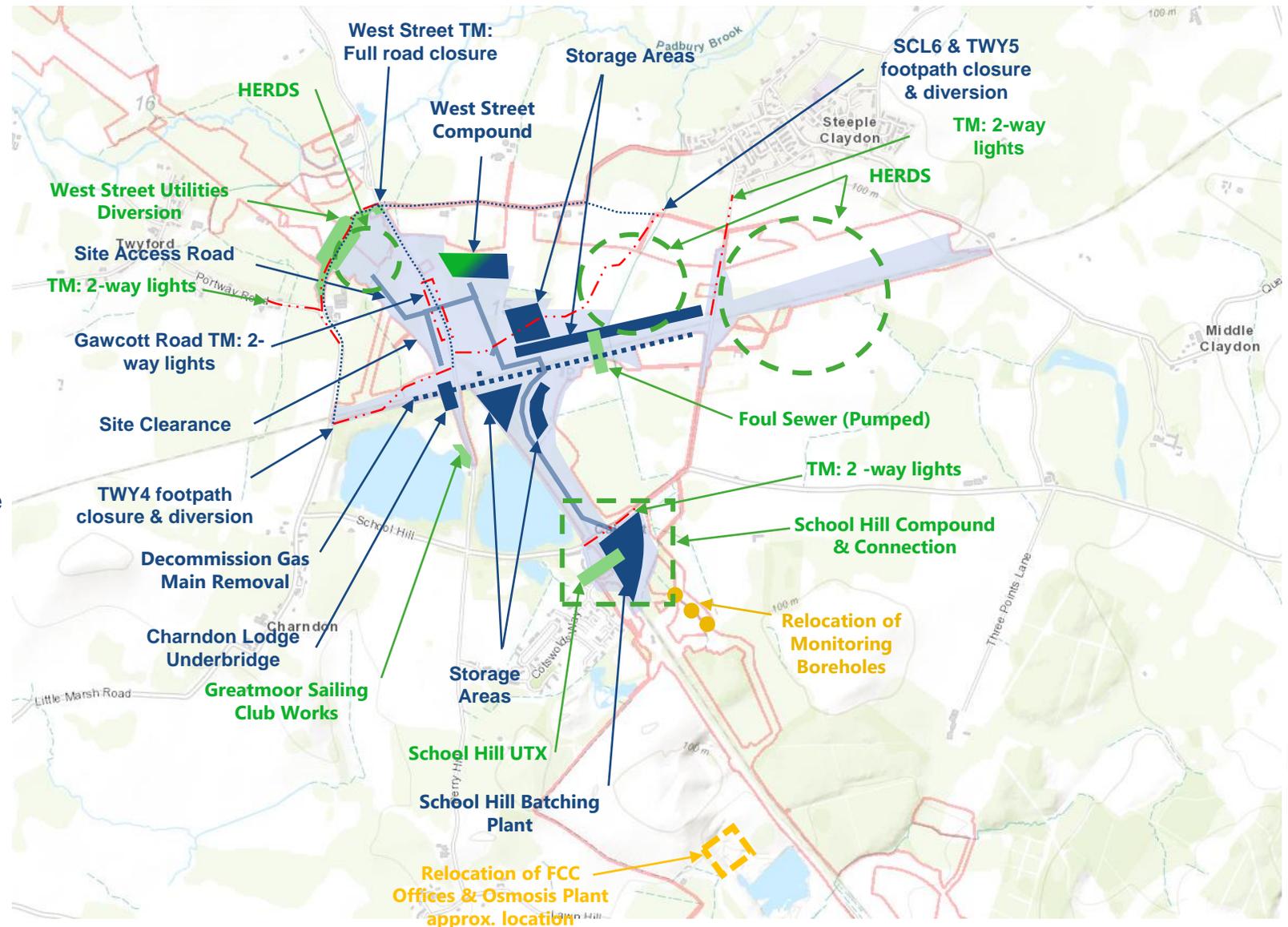
- Archaeology HERDS
- Ecology
- Site Clearance
- West Street Compound: drainage and power
- West Street Utilities Diversion
- School Hill Compound & Connections
- School Hill UTX: Utility diversion
- Foul Sewer (Pumped)
- Greatmoor Sailing Club Works
- Traffic Management: 2-way lights at Steeple Claydon to Twyford, Calvert Road and Steeple Claydon to Calvert

## EKFB

- West Street Compound: temporary fencing, base construction
- West Street Traffic Management: Full road closure of Steeple Claydon to Twyford until late 2021
- School Hill Batching Plant: plant deliveries
- Storage Areas: area preparation
- General Site Clearance
- Site Access Road construction
- Gawcott Road Traffic Management: 2-way lights
- Decommissioned Gas Main Removal
- Footpath closures with temp. diversions SCL61, TWY5 & TWY4

## HS2

- (FCC) Relocation of monitoring boreholes
- (FCC) Relocation of FCC Offices & Osmosis Plant



# Calvert North – 1<sup>st</sup> Dec 2020 to 31<sup>st</sup> Jan 2021

## Fusion

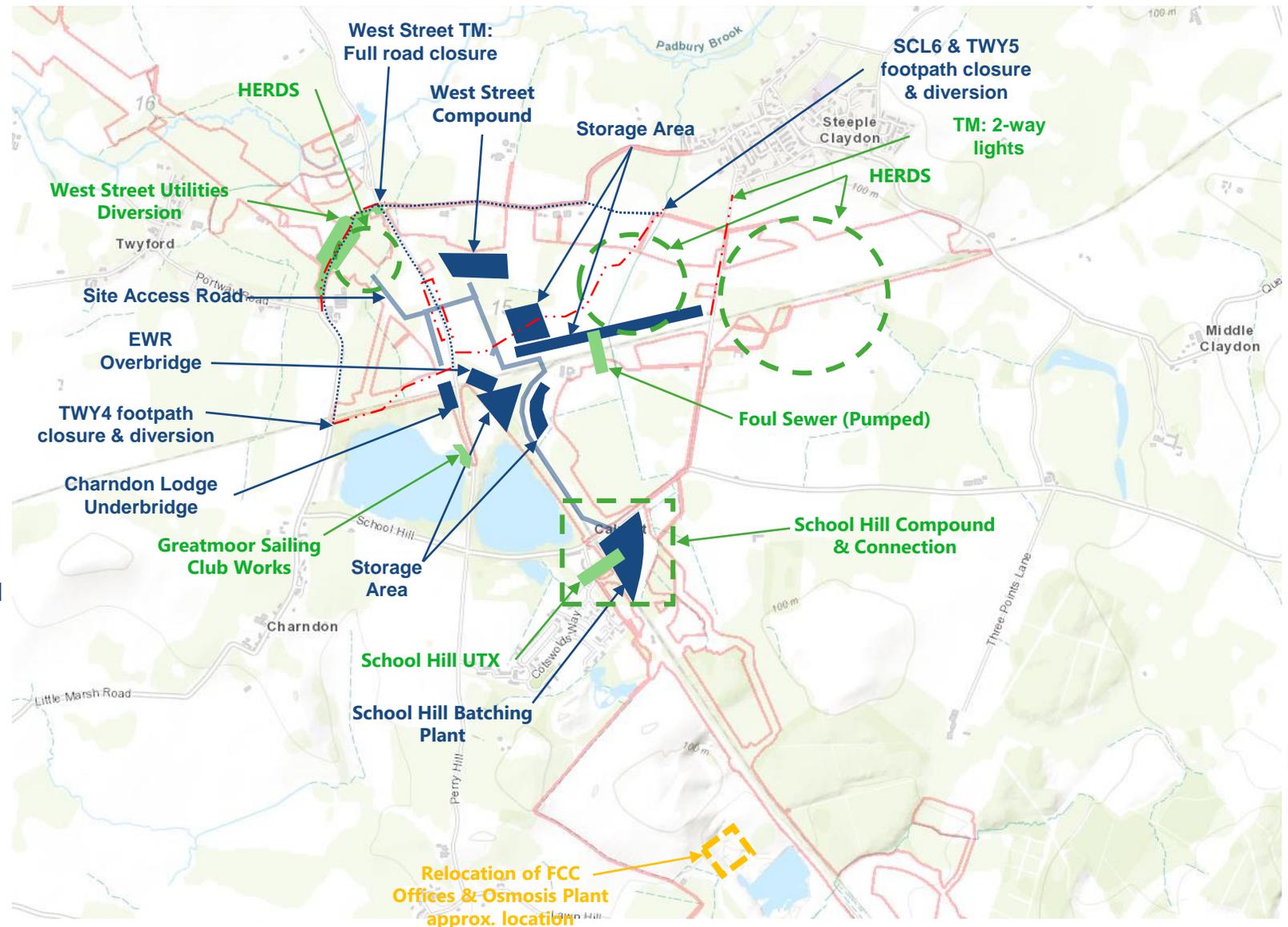
- Archaeology HERDS
- Ecology
- Site Clearance
- School Hill Compound & Connections
- School Hill UTX: Utility diversion
- West Street Utilities Diversion
- Foul Sewer
- Greatmoor Sailing Club Work
- Traffic Management: 2-way lights at Steeple Claydon to Calvert

## EKFB

- West Street Compound: welfare units & ancillary works
- Site Access Road construction
- Gawcott Road Traffic Management: 2-way lights
- School Hill Batching Plant: Temporary compound and batching plant construction
- Storage Areas: area preparation
- Footpath closures with temp. diversions SCL61, TWY5 & TWY4
- East West Rail Overbridge
- Charndon Lodge Underbridge

## HS2

- (FCC) Relocation of FCC Offices & Osmosis Plant



# Calvert North – 1<sup>st</sup> Feb to 31<sup>st</sup> Mar 2021

## Fusion

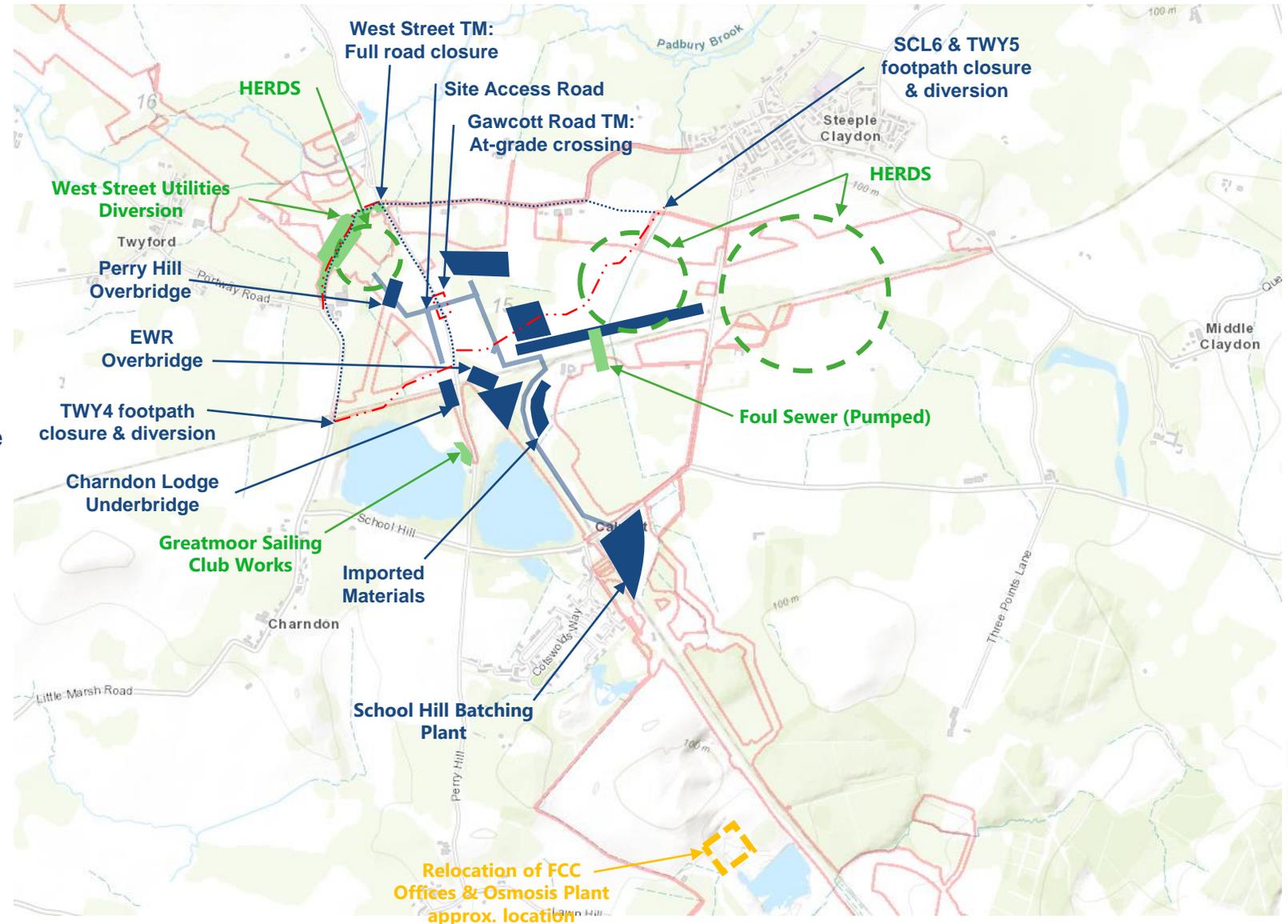
- Archaeology HERDS
- Ecology
- Site Clearance
- West Street Utilities Diversion
- Foul Sewer (Pumped)
- Greatmoor Sailing Club Works

## EKFB

- School Hill Batching Plant: Batching plant erection and commissioning
- Site Access Road Construction
- Gawcott Road Traffic Management: At-grade site access crossing for duration of works
- Imported Materials
- Footpath closures with temp. diversions SCL61, TWY5 & TWY4
- East West Rail Overbridge
- Charndon Lodge Underbridge
- Perry Hill Overbridge

## HS2

- (FCC) Relocation of FCC Offices & Osmosis Plant





# Calvert South

Chainages 77+400 to 71+450



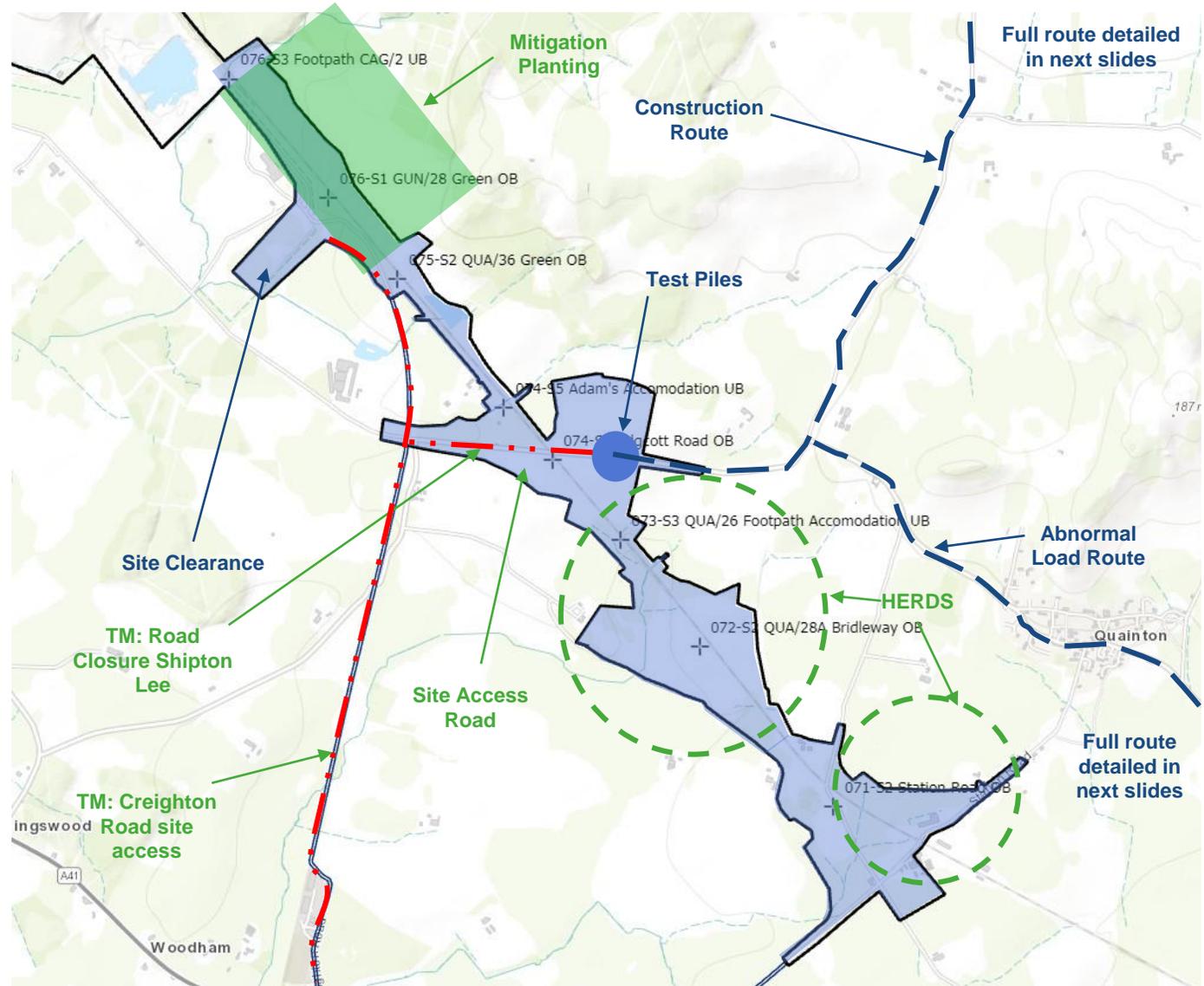
# Calvert South – 1<sup>st</sup> Oct to 30<sup>th</sup> Nov 2020

## Fusion

- Archaeology HERDS
- Ecology Works
- Site Access Road: Quainton to new FCC Greatmoor Sidings
- Utilities Diversion
- Mitigation Planting
- De-vegetation
- Traffic Management: Shipton Lee Road

## EKFB

- Test Piles: mobilisation, preparation and pile testing
- Abnormal Load Route Traffic Management: Slow moving abnormal load
- Calvert South Site Clearance: temporary fencing, de-vegetation and GPR



# Calvert South – Construction Route

## Rationale:

- Weak structure advisory weight limit imposed on Fidlers Field and Station Road
- Construction vehicles exceed imposed weight limits
- Alternative routes presented to HS2 and Buckinghamshire Council for consideration
- Safest route selected

## Construction route:

- M40 Junction 9
- A41
- Grendon Underwood
- Edgcott
- Calvert Green
- Botolph Claydon

*Restricted traffic to 10 days or less, East Claydon Parish Council engaged and informed.*

## Abnormal Load route:

- M40 or A41
- Quainton



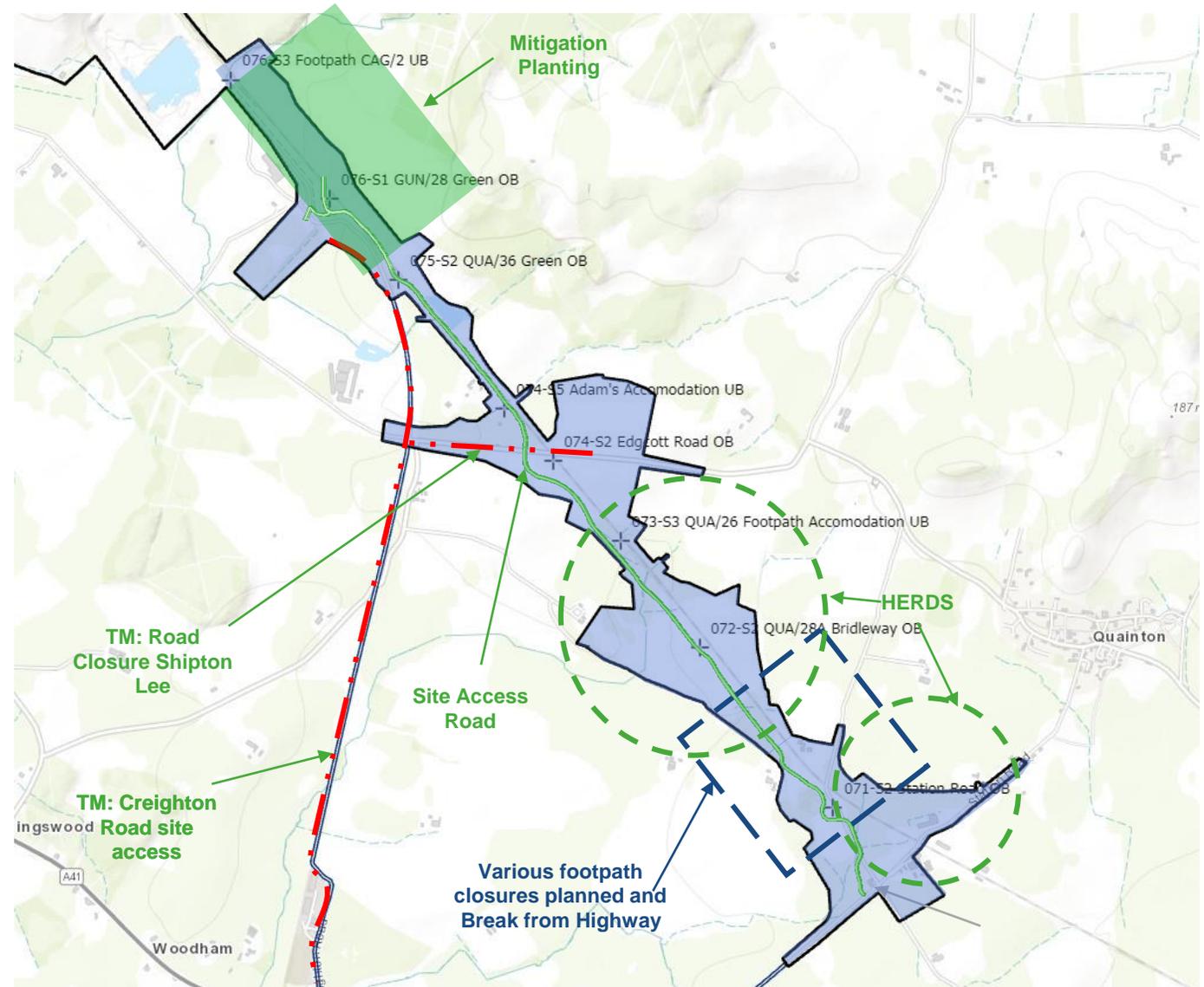
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- Utilities Diversion
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- Traffic Management: A41 / Creighton Road site access, and Shipton Lee Road

## EKFB

- Calvert South Site Clearance: temporary fencing, de-vegetation and GPR
- Break from Highway for site access through Diddershall Farm, until end of March 2021



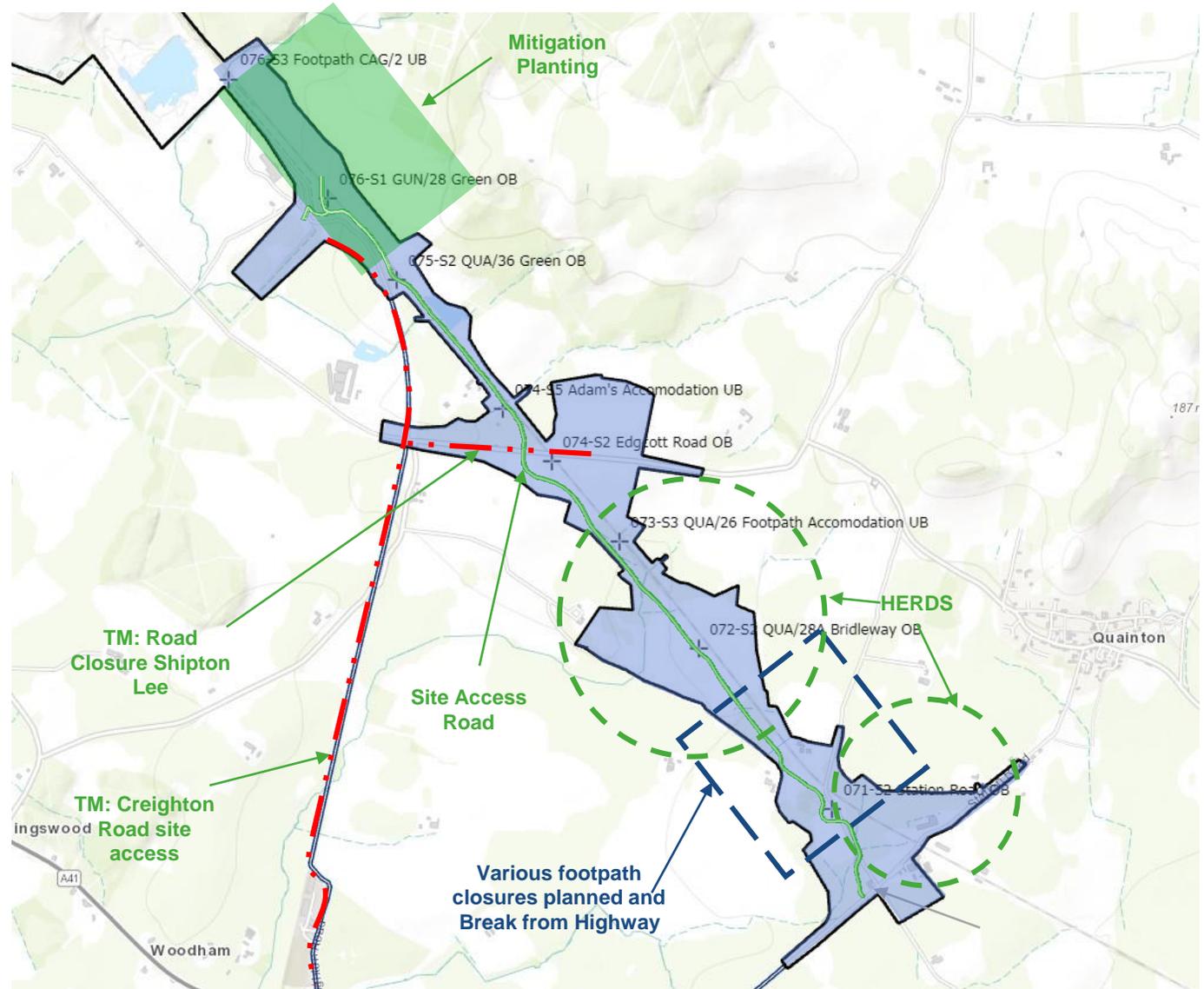
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# Station Road & A41

Chainage 71+450



# Station Road & A41 – 1<sup>st</sup> Oct to 30<sup>th</sup> Nov 2020

## Fusion

- Station Road South Upgrade: Phase 1 - material deliveries and surveys. Phase 2 - utility diversion, utility protection and passing bays
- Station Road Traffic Management: Phase 1 - Daytime week day (7:00am to 5:00pm, Mon to Fri) road closure from 19<sup>th</sup> to 23<sup>rd</sup> October. Phase 2 - Full road closure 9:00am Mon through to 7:00am Sat, starting 26<sup>th</sup> Oct to 19<sup>th</sup> Dec 2020
- A41 Traffic Management: 2-way lights for night-time working (6:30pm to 6:30am Monday nights to Friday nights) until 19<sup>th</sup> December 2020

## HS2

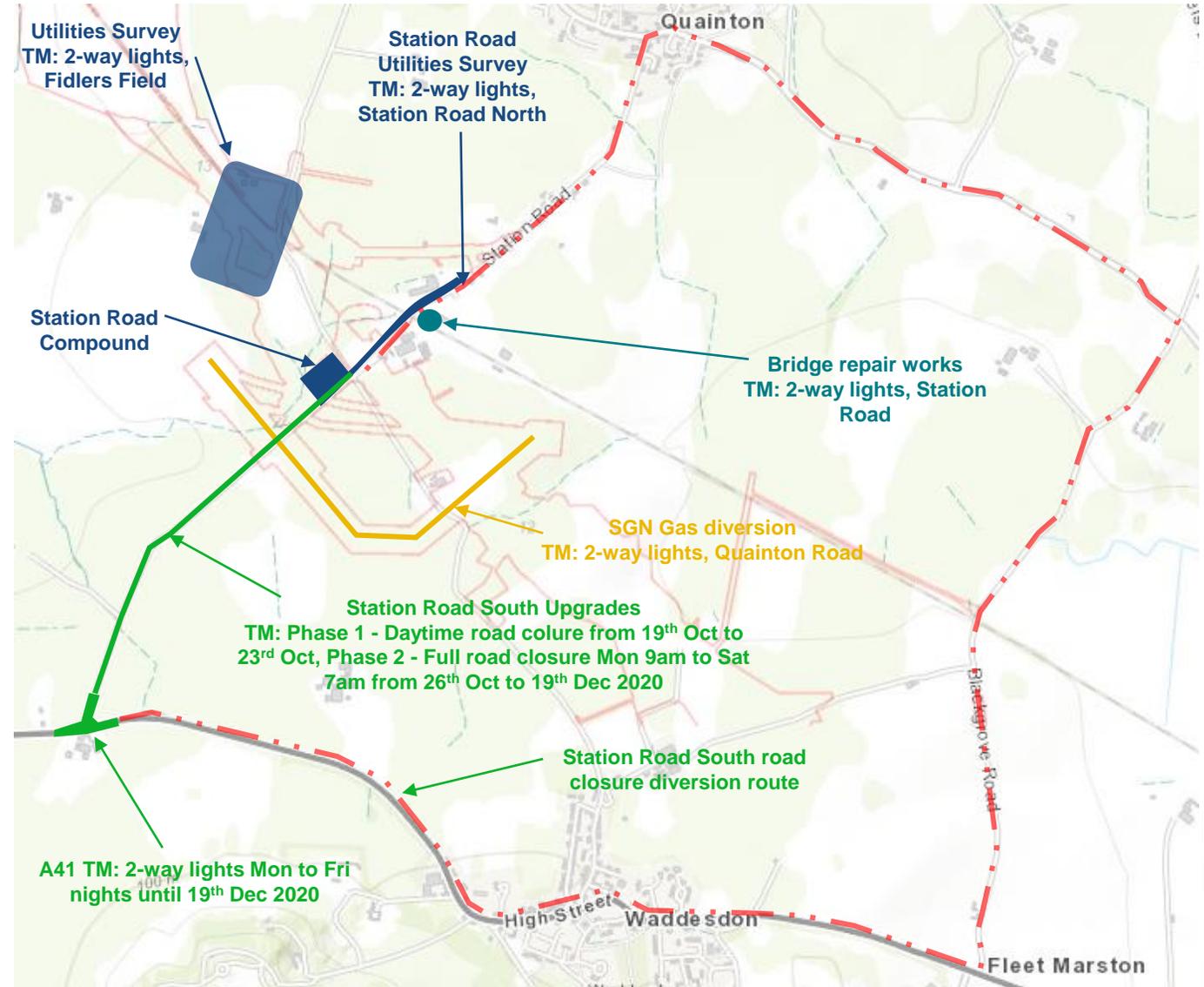
- (SGN) Diverted Gas Pipeline: dewatering & drying diverted gas pipeline, tie-in to and commission
- (SGN) Quainton Road Traffic Management: 2-way lights early December

## EKFB

- Utilities Survey: GPR survey works for trial holes, trial holes & boreholes and TM 2-way lights
- Station Road Compound: site clearance & temporary fencing

## Network Rail

- Emergency repair works to weak bridge



# Station Road & A41 – 1<sup>st</sup> Dec 2020 to 31<sup>st</sup> Jan 2021

## Fusion

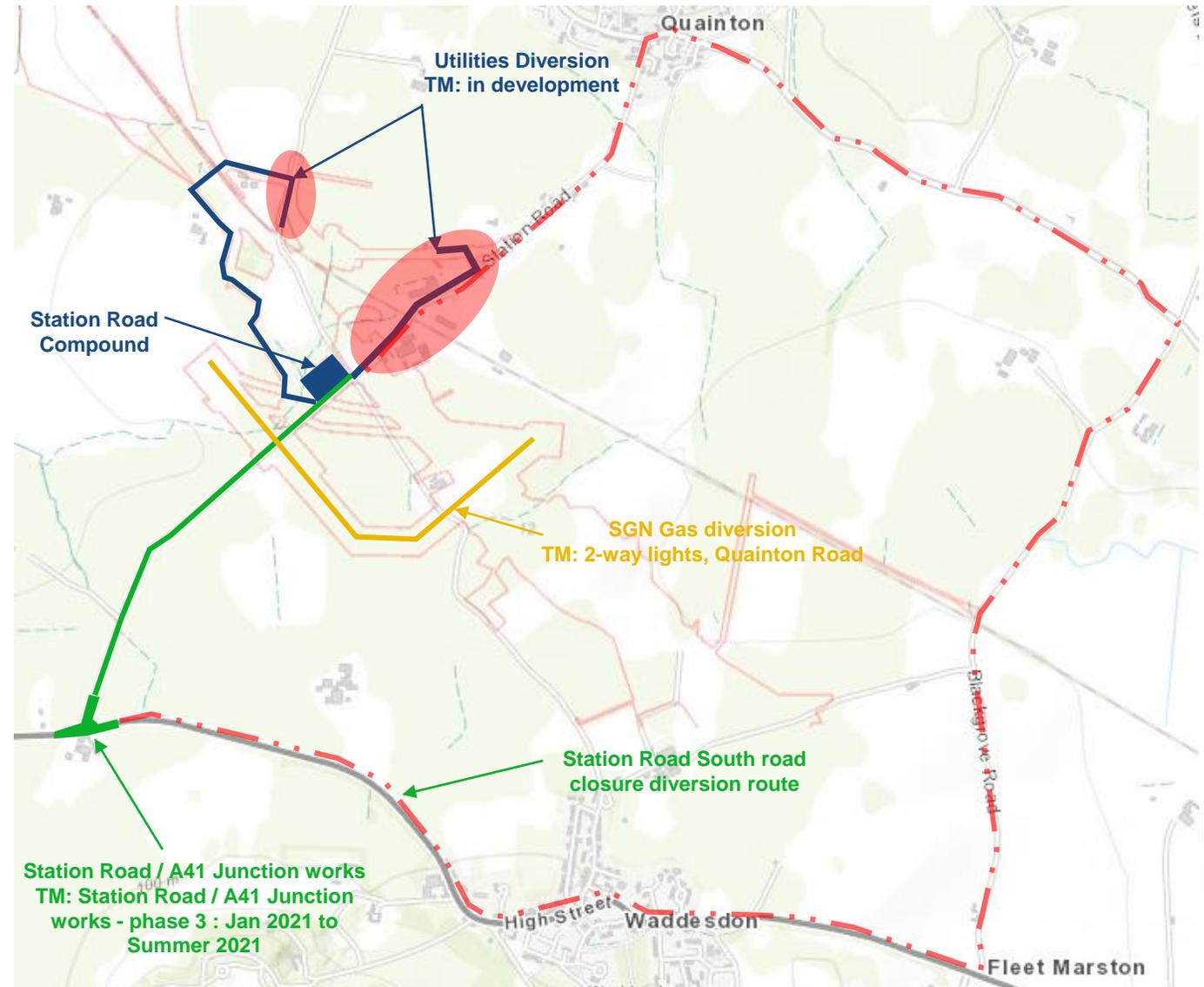
- Station Road South Upgrade: Phase 2 - highway resurfacing, highway furniture and landscaping
- Station Road Traffic Management: Phase 2 - Full road closure 9:00am Mon through to 7:00am Sat, until 19<sup>th</sup> Dec 2020. Christmas period embargo, Station Road re-opens temporarily during 19th Dec 7:00am to early Jan.
- Station Road / A41 Junction Upgrade: utilities diversion and junction widening
- A41 Traffic Management: 2-way lights for night-time working (6:30pm to 6:30am Mondays nights to Saturday nights) until 19<sup>th</sup> December 2020.

## HS2

- (SGN) Diverted Gas Pipeline: Finish works
- (SGN) Quainton Road Traffic Management: 2-way lights until early December

## EKFB

- Utilities Diversion with associated Traffic Management: details being developed for Station Road and Fidlers Field
- Station Road Compound: site clearance, temporary fencing, utilities, base construction, welfare units & ancillary works



# Station Road & A41 – 1<sup>st</sup> Feb to 31<sup>st</sup> Mar 2021

## Fusion

- Station Road / A41 Junction Upgrade: Phase 3 - junction widening, services & pavement
- A41 Traffic Management: details TBC

## EKFB

- Utilities Diversion with associated Traffic Management: details being developed for Station Road and Fidlers Field
- Station Road Compound: welfare units, ancillary works, pavement construction & finishing works





# Questions



# From the Parishes...

*Where is the residential property noise mitigation that HS2 committed to at old Calvert?*

*How do you propose to govern the (what is in my opinion) an un-controlled and out of control contractor -NET?*

*What is the current position with the Schedule 17 application and when will it be expected to be determined?*

*What assurances residents have that the 'Undertakings of Assurances 2017' which became part of the legislative process and the decision to move forward will actually be delivered? Who will govern this 10 years from now!*

*What are the legislated working hours and what is the process to work outside those?*



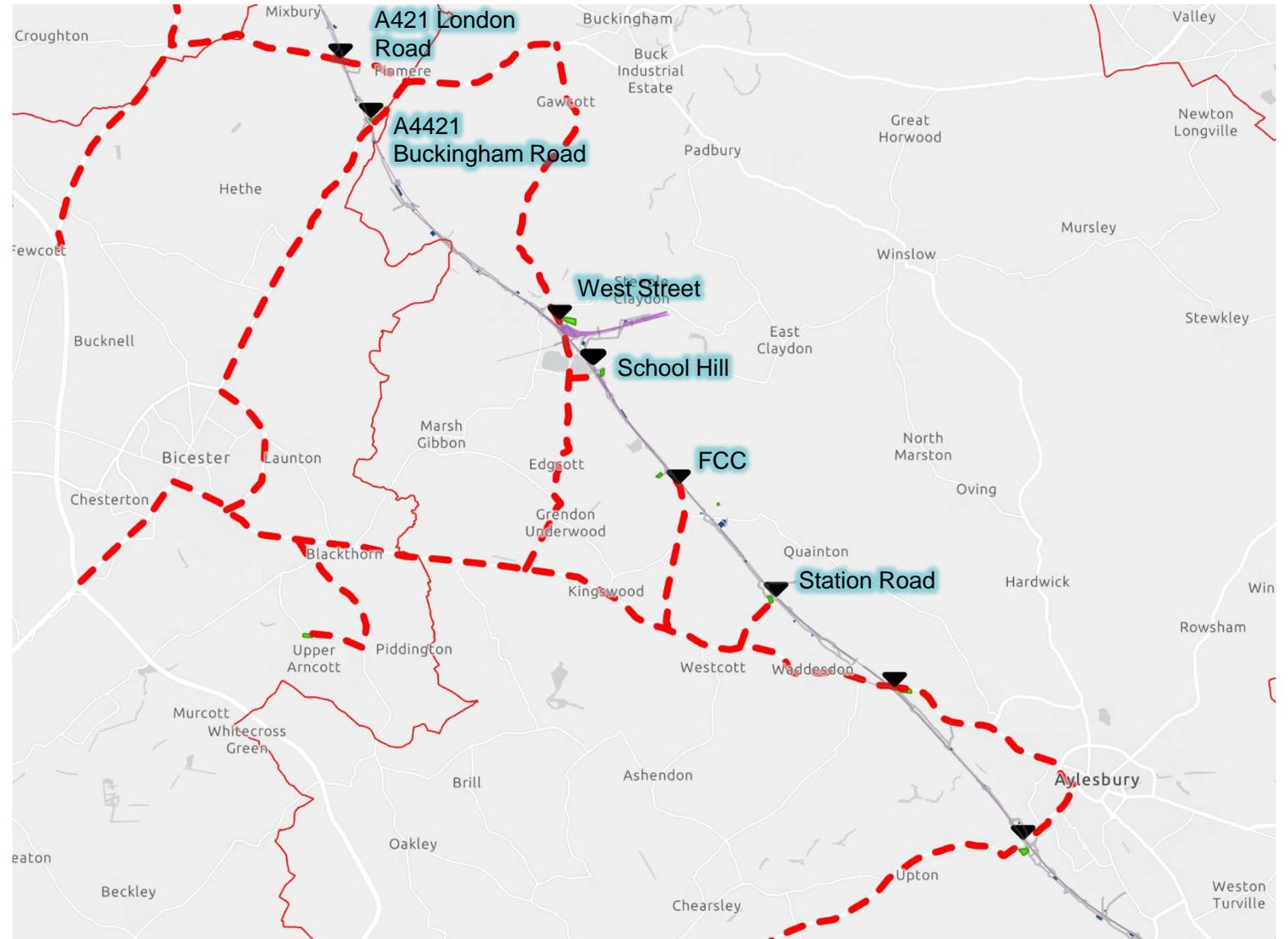


# Traffic Controls



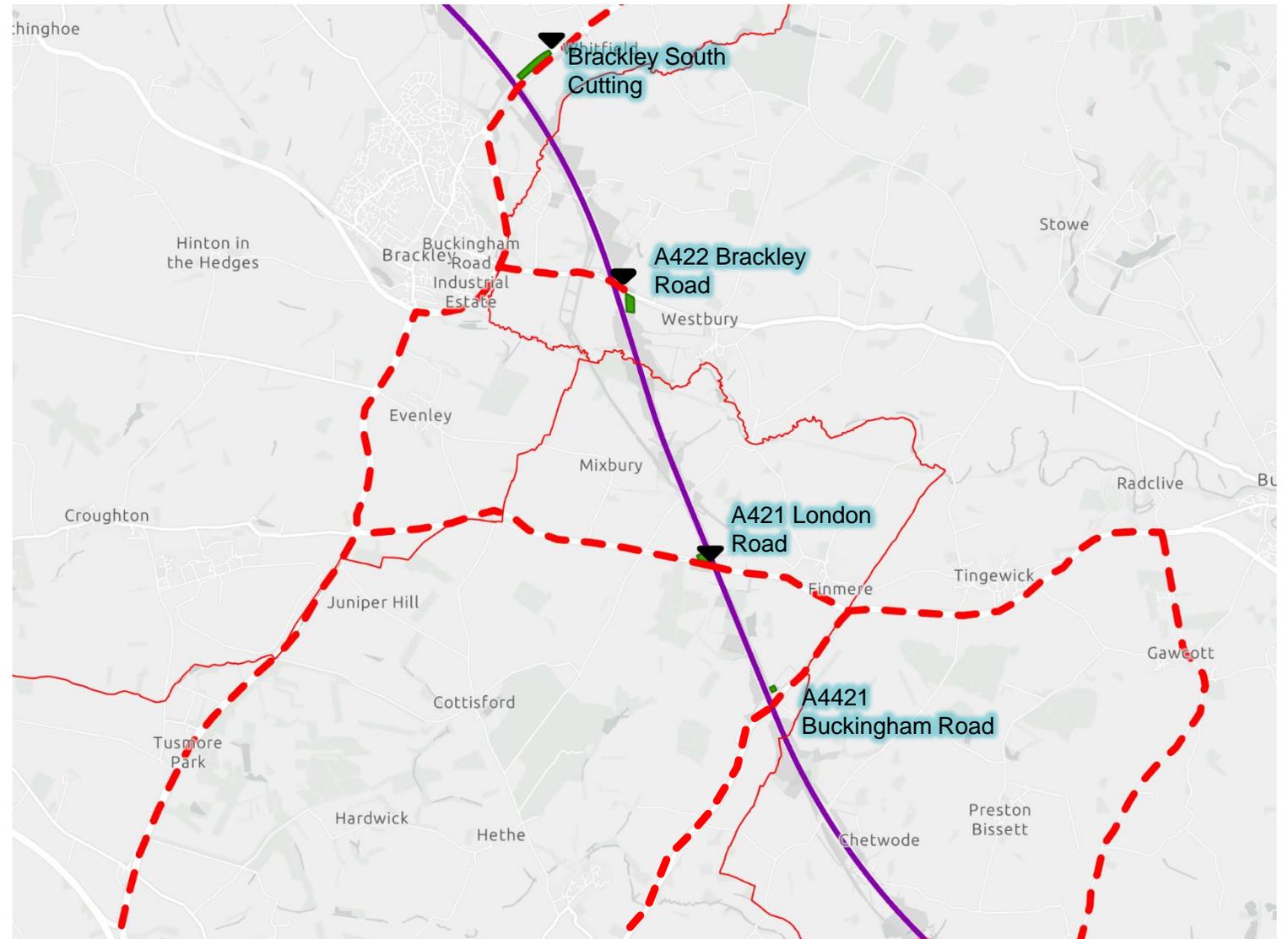
# Construction Routes

- Red lines are the only Routes EKFB HGV's will use (other than exceptional circumstances)



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# Traffic & Transport Management

## LTMPs

- Routes to site
- Vehicle Numbers
- U&A Compliance
- Mitigation Measures
- Road Closures/Diversions
- PRow Closures/Diversions
- Assuring of environmental compliance

**Issued to the Local  
Highways Authorities**

## Traffic Information Guides

- Overview of LTMP
- Routes to site
- Vehicle Numbers
- Local control measures
- Compliance measures
- Innovation
- Safety
- Environmental

**Issued to the local parishes  
& members of the  
communities**

## Vehicle Management

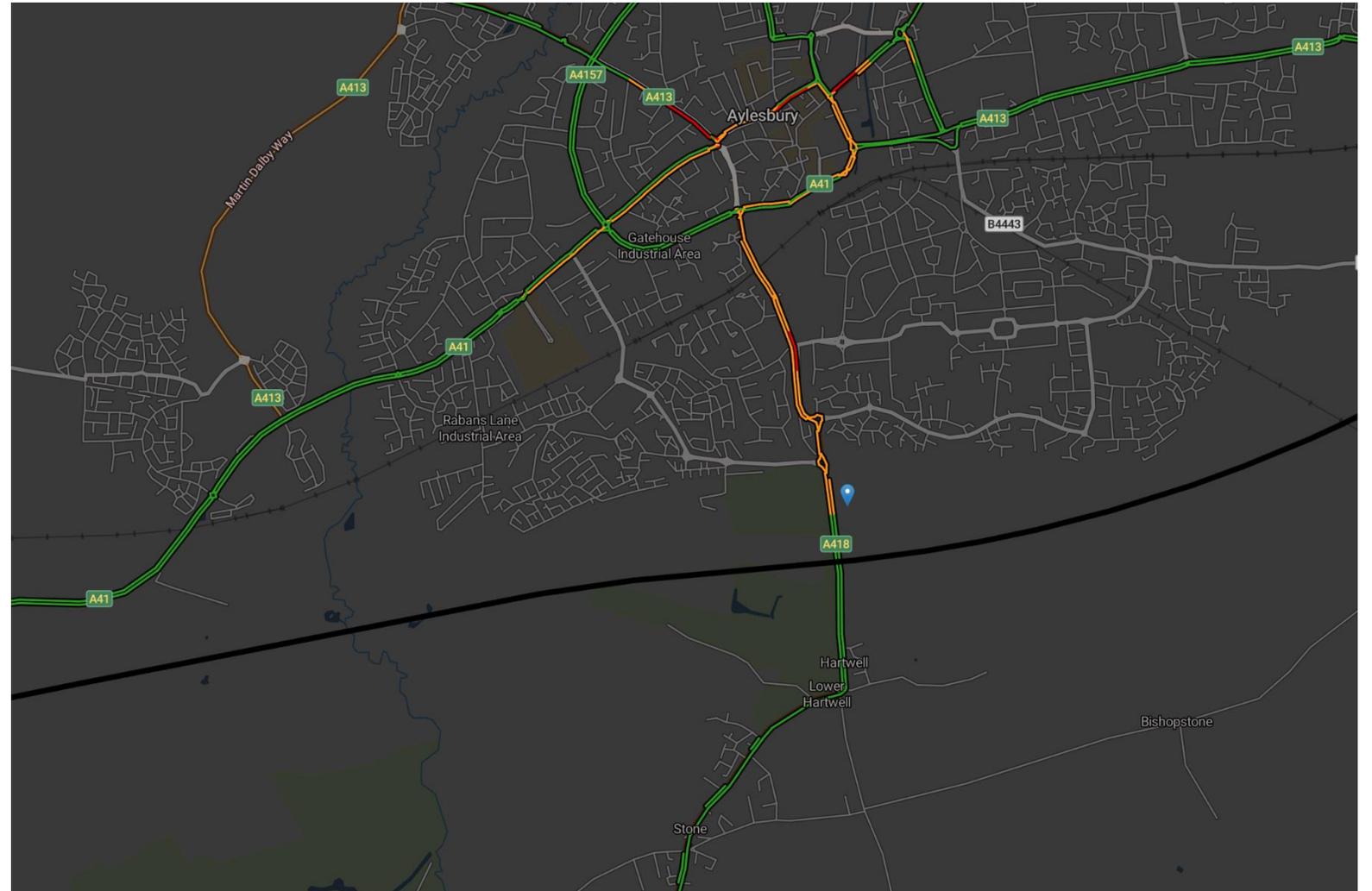
- All vehicles over 3.5t must use EKFB's VMBS
- No booking = No Delivery
- Full visibility of deliveries
- Routing
- Tracking
- Scheduling
- Peak-hour mitigation
- Live traffic

**Managed by EKFB's  
Operational Support Control  
Room (OSCR)**



# Live Traffic

- Real-Time traffic flows
- Management of Plant/Haul Road Crossing
- Ability to adapt Traffic Light Loop Times
- Maintaining EMR Compliance



# HGV Tracking

- Live tracking of HGVs
- Non-Compliance notifications
- Rejections for non-compliance





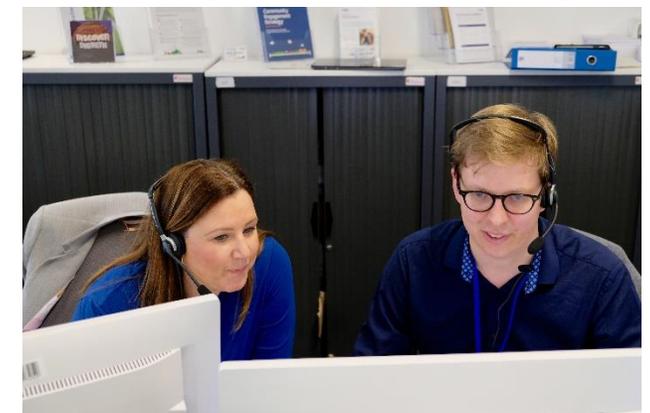
# HS2 HELPDESK

What is it and how do I use it?



# HS2 Helpdesk

- **Complaints team** has been in place for nearly **3 years** with an established process
- From the **1<sup>st</sup> of April 2019** the HS2 Helpdesk has been delivered by a new internationally renowned customer service provider
- The team are based within the **Community Hub** in Snow Hill between **7am and 7pm Monday-Friday** (in normal circumstances) and therefore the team can resolve issues much more promptly by working closely with specialist teams across HS2
- The **Helpdesk** are open **24/7 and 365 days a year**
- There is also a permanent **out of hours** presence in the office available to **support communities** any hour of the day as issues arise
- The team manage in excess of **35,000 enquiries** and **complaints** per annum and evidence suggests this is rising year on year
- **60 %** of enquiries are via email and **40%** enquiries are received by telephone call



# What is the helpdesk?



- **The Helpdesk** will resolve higher volume, lower complexity enquiries and will undertake simple assessments based on a clear set of eligibility criteria.
- **HS2 back office specialists** are responsible for resolving detailed technical enquiries/undertaking complex assessments.
- **IPT teams & Compliance teams** are responsible for resolving detailed technical enquiries and enacting operational fixes.
- **HS2** need to **record and log our interactions and share** them in a way that is compliant – that means we are on the front foot with our interactions with people and we know their previous dealings with us

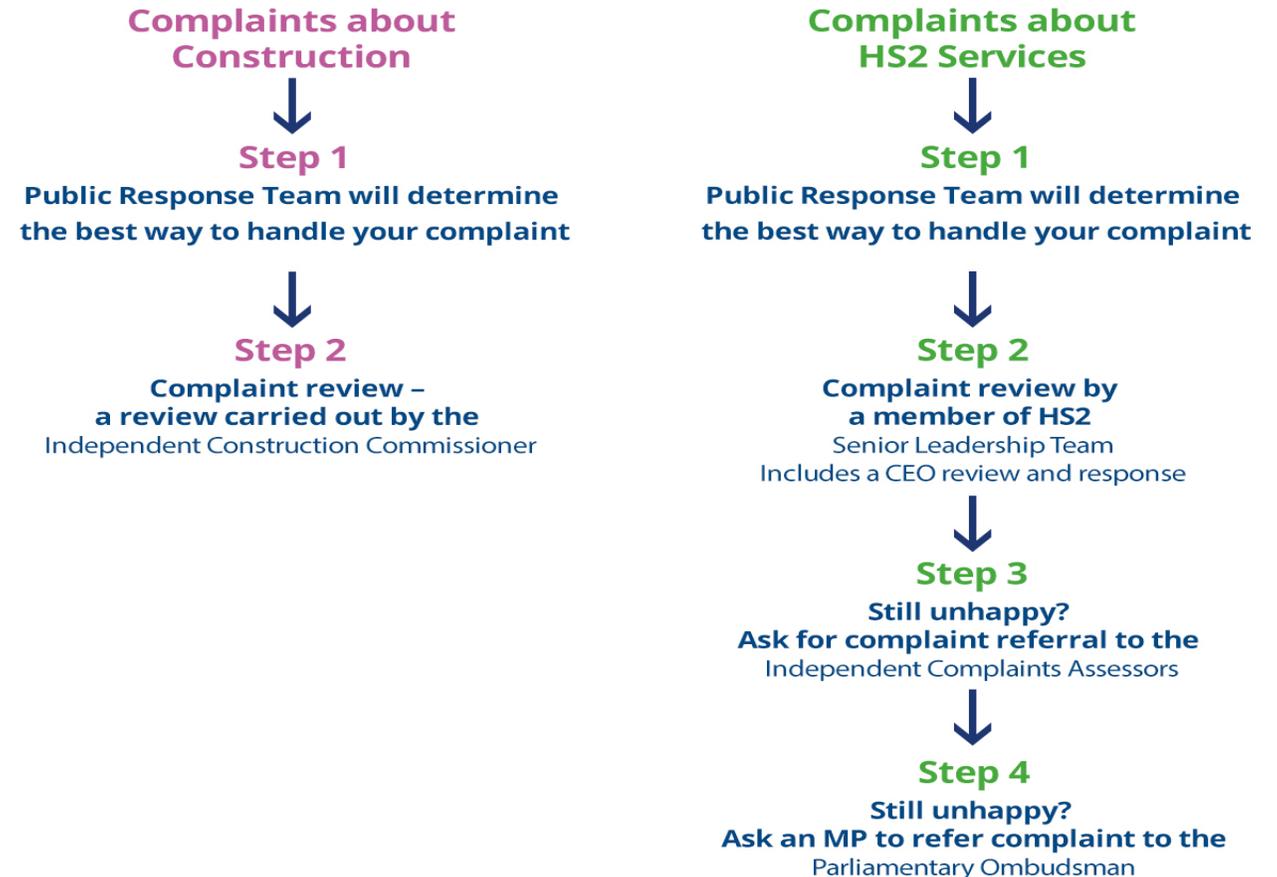
# Complaints Process – Service and Construction



[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)



Tell us about your complaint

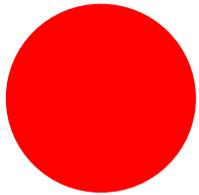


**Continuous Improvement**  
We will continually learn from the feedback we receive in order to make improvements to the service that we provide.

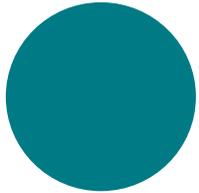


# How do I use it?

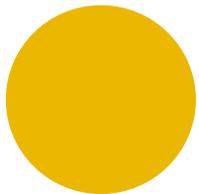
If you need to raise a **general enquiry** or a **complaint** these will get logged in the system by **HS2** and will come to either **EKFB** or **Fusion** for further action within a 20 day SLA – if the nature is more severe with potential treat to life, please flag this as an **incident** and the HS2 teams will endeavour to act quickly



You can contact the Helpdesk on Freephone **08081 434 434** or by Minicom on **08081 456 472**



by Email: [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)



Copy us in [engagement@ekfb.com](mailto:engagement@ekfb.com) or [community@fusion-jv.com](mailto:community@fusion-jv.com)





**Going forwards...**

**... Regular updates**

**... Continuation with Parish Council and stakeholder Meetings**

**... Set topics for meetings so we can involve our wider teams**

